

Master of Health Administration Competencies

Competencies: The set of essential knowledge, skills, and other attributes that are expected of program graduates.

Healthcare Environment and Community

Analyze, synthesize, and act on key trends, activities, and government policies in the health care environment (HEC - 0).

- Perform environmental scans and needs assessment in support of program and organizational development (HEC-1).
- Interpret, monitor and comply with laws and regulations that protect health practitioners, organizations and the public (HEC-2).

Healthcare Organizations and Performance

Implement strategies that further the mission of the organization (HOP-0).

- Propose, develop, and implement strategic approaches based on statistical, quantitative, and qualitative evaluations of clinical, financial, and organizational performance (HOP-1).
- Incorporate evidenced-based approaches and external assessments in the design and implementation of programs that improve population health, and organizational, financial and clinical performance (HOP-2).
- Demonstrate sensitivity to cultural, ethnic, and social characteristics in the design and delivery of programs and services (HOP-3).
- Incorporate principles and tools of human resource management, organizational behavior and change management to achieve organizational goals (HOP-4).

Business Analysis and Techniques

Design and Conduct quantitative analyses and other forms of analyses to measure and improve organizational performance (BAT-0).

- Implement project management techniques and systems thinking to plan and manage initiatives involving significant resources, scope, and impact (BAT-1).
- Assess multiple dimensions of financial performance to measure and improve the financial viability of provider organizations (BAT-2).
- Evaluate clinical and organizational performance using statistical and operations management techniques and procedures (BAT-3).
- Apply general and health economics concepts to the analyses of pricing, service demand, and risk (BAT-4).

Leadership and Professionalism

Model and promote professional behavior (LP-0).

- Establish and engage a network of professional and community relationships (LP-1).
- Articulate the criteria to assemble a team with balanced capabilities and utilization of effective group processes to hold team members accountable individually and collectively for results (LP-2).
- Apply effective and appropriate oral and written communication vehicles (LP-3).
- Assess individual strengths and weaknesses (including the impact that you have on others) and engage in continual professional development including reflection and self-directed learning (LP-4).
- Articulate how leaders energize stakeholders with a compelling vision that fosters and sustains shared commitment to organizational goals (LP-5).
- Model professional values and ethics (LP-6).